



Department of Communication  
Sciences and Disorders

## **Wayne State University Speech-Language Center**

### **Client and Family Information**

The Speech-Language Center is part of the Department of Communication Sciences and Disorders (CSD) in the College of Liberal Arts and Sciences at Wayne State University. The CSD Program is accredited by the Council for Academic Accreditation (CAA) of the American Speech-Language Hearing Association (ASHA).

Wayne State University (WSU) is committed to a policy of non-discrimination and equal opportunity in all of its operations, employment status, educational programs and related activities. As part of WSU, the Speech and Language Center adheres to this same policy for faculty and students as well as for clients. Students, faculty, staff and persons served in the Speech and Language Center are treated in a nondiscriminatory manner—that is, without regard to race, color, religion, sex, national or ethnic origin, disability, age, sexual orientation, genetic information, citizenship or status as a covered veteran.

#### **Purpose:**

The primary goals of the Wayne State University Speech and Language Center are to provide the best possible clinical experiences for student training and to also provide outstanding speech-language services to our clients. The Wayne State University Speech and Language Center serves as a community service agency as well as an educational/clinical training laboratory.

#### **Location and Parking:**

The Wayne State University Speech and Language Center is located in Rackham Hall, 60 Farnsworth St, Detroit, MI. 48202. (north-east corner of Woodward Avenue and Warren Avenue and just south of the Detroit Institute of Arts) The WSU Speech and Language Center shares space with the WSU Psychology Clinic. The waiting room is located in suite 109. The main CSD Departmental offices are located in suite 207 and payments for service should be made in room 207.

Metered street parking is available on Woodward, Warren or Farnsworth. Do NOT park on Warren Avenue between the hours of 3:00 and 6:00pm. A parking structure is also available at certain times of the day. The parking structure is in the rear of the Rackham building and is accessible from Warren Avenue. If the red “full” sign is lighted then the parking structure is unavailable. The exception to the

policy is for individuals with physical disability (must have a handicapped hang tag). The parking attendant is instructed to allow individuals with physical disability to access the handicapped parking in the structure. **However, all clients will need to pay for parking.** Payment will be by credit card only beginning in September 2013. Families will not be charged IF they plan to only **drop off** their family member and then exit the structure. For additional information: <http://parking.wayne.edu/>

There are 2 handicapped ramp entrances in the rear of the building and both are accessible from the parking structure.

### **Complaints:**

Clients are afforded an opportunity to complete a "Client Survey" form once or twice each year to provide us with feedback. Family conferences are offered 1-2 times each semester to all families. This provides an additional opportunity to express concerns as they arise. Finally a suggestion box is available in room 109 and clients and families may leave written suggestions in that box.

### **Fees/Insurance:**

The WSU Speech-Language Center does not participate with any insurance programs. Fees are based on a semester schedule (one fee for the entire semester) and range from \$25.00 to \$100.00 per semester. Scholarship programs are available but financial documentation will be required for scholarship assistance. Federal law requires clients who have Medicare Insurance to sign a waiver in order to receive speech-language services at the Speech-Language Center. Clients and their families should always use their insurance benefits IF speech-language services are a covered benefit. We are able to direct families to local agencies who may participate with their insurance plan. Billing is distributed once each semester and payment may be made by cash or check in room 207 Rackham. Timely payment of fees is a consideration for scheduling clients for subsequent semesters.

### **General Scheduling Information:**

- **Semester:** The Speech-Language Center follows the Wayne State University Semester Schedule and runs during the following periods: Fall Semester (mid September through December), Winter Semester (mid January through mid April) and Spring Summer Semester (mid May through the end of July). The Speech-Language Center is closed during the month of August.
- **Weekly:** Programs run on Monday-Wednesday between the hours of 9:30am and 6:15pm and on Tuesday-Thursday between 4:00pm and 6:30pm. The Center is open on certain Friday mornings as well.
- **Closure Policy:** There are times when the WSU Speech and Language Center will close due to weather or road conditions. We will close the Speech and Language Center when Detroit Public Schools close OR when WSU is closed. These closures most likely occur due to snow/road conditions in the winter OR energy problems due to extreme heat in the summer. Please phone the main office at 313.577.3339 if you have concerns regarding whether or not the Center is open.
- **Canceling appointments:** Please call/leave a message in the Supervisor's Office if you need to cancel a scheduled appointment. The phone number is: **313.993.7430**. Please be aware the frequent cancellations may result in a loss of service for your family member. Consistent

attendance is required to meet the goals of our Center. We cannot “hold” a schedule for extended vacations, illness, or hospitalizations.

- Discharge from therapy: The expected duration of intervention services may range from a single semester of therapy to several years of treatment. Many factors impact the duration of services we provide. Family conferences are offered at a minimum of 1-2 times each semester and families will be informed of discharge plans approximately 1 semester in advance of the anticipated discharge. This rule is not observed in cases when discharge is due to inconsistent attendance or failure to make timely payments for therapy. Group maintenance programs are sometimes offered in our STEPSS Program when individual therapy is no longer warranted.

### **Services and Programs:**

The WSU Speech-Language Center provides speech-language services for individuals of all ages. Our youngest clients are approximately 1 year of age and our oldest clients are in their 80's. We provide comprehensive speech-language services for the following disorder areas: fluency, articulation, voice or resonance problems, and language impairments. Common diagnoses include the following: Stuttering, Childhood Apraxia of Speech, Expressive Phonological Impairment, Dysarthria, Cleft Palate, Cerebral Palsy, Vocal Nodules, Autism, Developmental Delay, Down Syndrome, Aphasia, Acquired Apraxia of Speech, Traumatic Brain Injury, Stroke, Parkinson's Disease, and Language-Learning disability. Some of these diagnoses relate only to speech-language whereas other diagnoses will be made by related professionals. Individual and Group therapy services are offered.

### Clinical Teams:

Our clinical programs are organized by “Clinical Teams” in the WSU Speech-Language Center. The team organization allows our faculty supervisors and student clinicians to focus on the specific communication needs of our clients. The following are the four teams currently available through the Wayne State University Speech and Language Center:

#### The Outpatient Team

The Outpatient Team serves clients in an after school program. Many, but not all, of the clients are school age. Preschool children and adult clients may be served in this program. The Outpatient Team is scheduled on Monday/Wednesday or Tuesday/Thursday between 4:00 and 6:30pm. Appointments are scheduled 1-2 times per week for 45 to 60 minute sessions. Schedules are based on the needs of the client and family as well as the available openings in the program. The Out Patient Team serves approximately 40 clients each semester.

The Out Patient Team also offers specialized programs for clients who stutter and for children with Autism.

#### The STEPSS (Speech Therapy and Education Program for Stroke Survivors) Team

The STEPSS Team serves adult clients who have suffered some type of acquired neurological damage. Common diagnoses may include Stroke, Traumatic Brain Injury, or progressive neurological diseases

such as Parkinson’s Disease or Multiple Sclerosis. This practicum is scheduled on Monday and Wednesdays between 10:00am and 3:00pm. Appointments are scheduled on the hour and are 50 minutes in duration. Large group sessions are offered on Wednesdays. Specialized small group intervention programs are also offered for clients with chronic long term communication impairments. Clinicians and clients in the STEPSS program hold an “end of the semester” potluck luncheon each semester. This luncheon provides an opportunity for the CSD faculty and staff to interact with the STEPSS clients and their families. It also offers an opportunity for clinicians to meet STEPSS clients prior to the start of the Winter and Spring Summer Terms. The STEPSS program serves up to approximately 40 adult clients each semester.

The Preschool Language Acquisition Years (PLAY) Team:

The PLAY Program is a 6-week summer program offered at the Wayne State University Speech and Language Center during the Summer Term. The PLAY Program meets on Monday, Wednesday, and Thursday mornings between 9:30 and 11:30 in the Wayne State University Speech and Language Center. Each child attends the program once weekly for two hours. Many children continue services in our Center in the Out Patient program and others return to school based programs. The program serves a total of 18-24 children each summer.

The Diagnostic Team:

The Diagnostic Team provides diagnostic evaluations to most clients seeking speech-language intervention through the Wayne State University Speech and Language Center. The team meets on selected days and times throughout the year with the exception of August.

**Scheduling and appointments:**

Interested individuals may place their name on a waiting list for any of the above programs by phoning 313.577.8386 or 313.577.3339. Potential clients or their family members may also email [denise.walker@wayne.edu](mailto:denise.walker@wayne.edu)>

The demand for our services is greater than what we are able to provide. Waiting lists are maintained for all programs. We are not always able to schedule clients in the order their name appears on our waiting list because we are a student training program. Certain communication problems may be under represented in our program and those clients may be scheduled more quickly than others because we are required to provide a diverse set of clinical experiences to our students.

**Faculty:**

Margaret Greenwald, Ph.D., CCC

Tausha Beardsley, M.A., CCC

Derek Daniels, Ph.D., CCC

Emmylou Garza Prisby, M.A., CCC

**Team(s):**

Chair-Department of CSD

STEPSS Team

Out Patient Team-Stuttering

STEPSS Team

Margaret Greenwald, Ph.D., CCC	STEPSS Team
Aaron Hardy Smith, M.A., CCC	Preschool, Out Patient Teams
Rachel Lott, M.A., CCC	Out Patient Team
Nancy Naperala, M.A., CCC	STEPSS Team
Karen O'Leary, M.A., CCC	Director-WSU Speech-Language Center
Nan Liening, M.A., CCC	Preschool and Out Patient Teams
Nancy Finnerty Moshier, M.A., CCC	Out Patient Team
Karen Mulcahy, M.A., CCC	STEPSS Team
Kristine V. Sbaschnig, M.A., CCC	Preschool Team
Mary Schneider, M.A., CCC	STEPSS Team
Kim Stewart, M.A., CCC	Preschool and Out Patient Teams
Emily Tulikangas, M.A., CCC	Out Patient Team

**Important Contact Information:**

Appointments: 313.577.8383 or 313.577.3339

Cancellations: 313.933.7430

CSD Website: <http://www.clas.wayne.edu/csd/>

**Resources for Families and Individuals with Communication Impairments:**

American Speech-Language-Hearing Association: Comprehensive Information regarding communication impairments: [www.asha.org](http://www.asha.org)

Michigan Speech-Language Hearing Association: <http://www.michiganspeechhearing.org/>

Childhood Apraxia of Speech Association of North America: <http://www.apraxia-kids.org/>

Athletes with Autism: [www.athleteswithautism.org/](http://www.athleteswithautism.org/)

American Cleft Palate Association: <http://www.acpa-cpf.org/>

National Aphasia Association: [www.aphasia.org](http://www.aphasia.org)

American Stroke Association: [www.strokeassociation.org](http://www.strokeassociation.org)

National Stuttering Association: [www.nsastutter.org](http://www.nsastutter.org)

Stuttering Foundation of America: <http://www.stuttersfa.org/>

Child-Autism-Parent Café: <http://www.child-autism-parent-cafe.com/autism-support-groups.html>

Parent Support Groups for Children with Autism: <http://www.childrensdisabilities.info/autism/groups-autism-asperger.html>

Young children and speech-language delay: <http://www.hanen.org/Home.aspx>

Autism Alliance of Michigan: [www.autismallianceofmichigan.org](http://www.autismallianceofmichigan.org)